



Thank you for your enquiry into membership services with Top Service. We have been providing specialist credit information to the construction industry for more than 25 years, there are currently 2,600 organisations exchanging credit information via our service and receiving debt recovery and pre-litigation support and advice. Our customers range in size from multinational companies to sole traders but regardless of size, **good credit control processes contribute to your overall business profit.**

MANY OF OUR CUSTOMERS HAVE BEEN WITH US FOR MORE THAN TWO DECADES BECAUSE THEY BENEFIT FROM:



An industry specific service.



Improved cash flow



Fewer slow payers.



A competitive advantage



Lower bad debt levels.



Peace of mind.



INSIDER INTELLIGENCE

Exclusive to the Construction Industry

Our customers tell us who they are dealing with and what their trading experiences are with their customers. This information helps to give you much better insight into your potential customer rather than purely relying on standard credit information. With our expert team working behind the scenes we are also able to monitor payment term patterns and when those patterns change, enabling us to forewarn you of potential problems, in most cases much earlier than other credit information providers. We also hold information relating to thousands of sole traders, partnerships, subbies and DIYers.



UNLIMITED CREDIT INFORMATION

Check Who You Want, When You Want with No Restrictions

You can access credit reports for every live Ltd company in the UK, our credit reports include a credit limit, credit score, CCJ indicator, key financial information and more. Used alongside our exclusive insider intelligence enables you to make informed credit decisions and give you the best chance of minimising your risk.



UNLIMITED MONITORING

Keep Up to Date with Your Customers

Credit checking your potential customers is all well and good, but how do you ensure that their circumstances don't change once you are dealing with them? We have solved this problem by providing our subscribers with a free monitoring service. As a subscriber you would have unlimited use of this free service which alerts you by email or fax every time a limited company

- Files a new set of accounts.
- Has a county court judgment registered against it.
- Has an increase or decrease in it's suggested credit limit.
- Has a change in its company status (e.g. Administration, Liquidation etc.)

You can monitor as many limited companies as you wish. You can add and delete companies on your list at the touch of a button.



DIRECTOR MONITORING

Help to Protect Yourself from Phoenix Companies

As a direct result of our customer feedback, we have introduced our director monitoring service. You can monitor the Directors of any Ltd company and be updated when a Director resigns or has a new appointment.



UNLIMITED CHASING EMAILS AND UP TO 10 FREE CHASING LETTERS PER MONTH

Sometimes slow payers and bad debtors need a push from a third party. As a subscriber you are entitled to send an unlimited amount of chasing emails via our website. Sent out on our email template, these emails will have a huge impact on your bad debtors.

In addition to chasing emails we also offer subscribers up to ten chasing letters every month, produced and mailed out at our expense. To date, 90% of all our debt recovery letters sent out result in a payment within seven days. There is absolutely no charge to subscribers for this service.



PRE-LITIGATION

Suitable for cases that have already been through a credit control / collection process - this short, sharp service specifically outlines the consequences of legal action to your customer, how the costs will increase and how the consequences of our recommended legal action will impact them and their business. Our aim is for you not to have to incur hefty solicitors fee's but if instructing a solicitor is necessary our expert team will look at all the relevant information and make a recommendation to you about which process we think will give you the best outcome. We can prepare your case for legal action and manage the instruction of our solicitors from start to finish for you.



DEBT RECOVERY

We also provide, exclusively to Top Service subscribers, a debt recovery service. Using credit information, and our exclusive trading experience data we are able to produce the most effective & efficient collection strategy for you and your customer. Our collectors are experienced in your industry and are trained to identify the 'can't pay's' from the 'won't pay's' and to deal with them effectively. Our aim is to get your money back to you as quickly as possible. We are one of the few agencies that put our money where our mouth is and only charge commission if we collect your cash.



SUBSCRIPTION FEE

Our subscription charge is £39 + vat per month. We do not ask for any commitment from you. No contract, no ties, no hassle. You are free to cancel our service whenever you want. We take customer service very seriously. We aim to answer calls to our helpdesk within 3 rings during normal office hours and you speak to an experienced human being, not a machine.



WHO WE ARE AFFILIATED WITH

Over the past two decades we have built strong relationships with various trade associations, industry bodies and federations. Members of these organisations are entitled to a 25% discount on our standard subscription rate. [Contact us or Click here for a full list of these organisations.](#)

If you have any further questions or would like to sign-up for our membership service please do not hesitate to contact us, we look forward to hearing from you.

Yours Sincerely



Emma Miller
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Recommended By:

